

Bereavement Covid-19

Please note that since the publishing of bereavement booklets, many temporary practical changes have been introduced due to Covid-19.

This covering sheet has been designed to help you through the difficult and distressing time after the death of a relative or friend. It aims to give you current practical help and guidance with some of the arrangements you will need to make due to your recent bereavement. The rest of the bereavement booklet contains additional information and support, but please note the changes on this covering sheet.

Once the Medical Certificate of Cause of Death (MCCD) has been written a Bereavement Officer from the hospital will call the next-of-kin to advise the next steps.

You will usually be contacted within 24 hours, except public holidays and weekend when you will be contacted the next working day.

Appointments are no longer being made for relatives to collect the MCCD, these will now be scanned by the Bereavement Officers and sent directly to the Registry Office electronically.

At the present time, both the Blackburn and Lancashire Registration services have stopped doing face to face registration and will be registering all deaths by telephone.

There is no need to make an appointment with the Registration Office as once the registrars have received the MCCD and contact details, they will contact the next of kin to arrange a time for the registration to take place.

The Registration Office will also transfer the form for burial or cremation (the Green form) from the registrar to the relevant authority.

If you have any concerns or queries please feel free to contact the Bereavement Team on the numbers below:

Royal Blackburn Teaching Hospital - 9am - 4.30pm Monday - Friday

01254 734500 or 01254 732861

Burnley General Teaching Hospital – 9am – 4pm Monday – Friday

01282 804486

ELHT Bereavement Care Helpline –
for all bereaved families

01254 735287

Mon – Fri 9 – 5pm

Saturday 10 – 4pm

Answerphone available out of hours

National Covid 19 Bereavement Helpline – for all bereaved families 8am – 8pm 7 days a week – 0800 2600 400

