

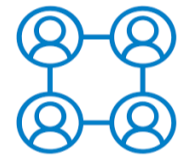






# Our Response to the Interim Ockenden Report

The Ockenden Report was published in December 2020 and contained 7 Immediate and Essential Actions for all Maternity Trusts.

		Standard Required	Our Response	
Action 1	Enhanced Safety	Safety in maternity units must be strengthened by increasing partnerships within local networks. Focus on investigation of serious incidents and Board level oversight.		<ul style="list-style-type: none"> <li>We hold a local maternity dashboard, accessible on a central SharePoint site by all Obstetrics &amp; Maternity Safety Champions including Executive and Non-Executive Director, alongside Obstetric &amp; Maternity Leads for each IEA and shared via key directorate meetings. This dashboard also links to clinical priorities within the CNST - Maternity Incentive Scheme (MIS)</li> <li>Continuous monitoring of our compliance with the Perinatal Mortality Review Tool and Standard Operating Procedure (SOP) in place.</li> <li>All Serious Incidents (SIs) are presented monthly at divisional and Trust Board meetings.</li> <li>We have implemented an overarching maternity specific SIs SOP &amp; incident presentation to demonstrate the process of reporting to Trust Board.</li> </ul>
Action 2	Listening to Women & Families	Maternity services must ensure that women and their families are listened to with their voices heard.		<ul style="list-style-type: none"> <li>Continue to work closely with our Maternity Voice Partnership (MVP) to review all service user feedback.</li> <li>Continue to work collaboratively, gather and encourage feedback and co-produce improvements via our Maternity Communications Strategy Group.</li> <li>We have Executive and Non-Executive support and input as our Board Level Safety Champions, who have a direct link to MVP and attend MVP quarterly committees.</li> </ul>
Action 3	Staff Training & Working Together	Multidisciplinary training and working together, staff who work together must train together.		<ul style="list-style-type: none"> <li>Continued surveillance to provide education and MDT training, monitored through relevant speciality and Q&amp;S board with leadership and oversight from our Maternity Education Team.</li> <li>Twice daily MDT ward rounds documentation available via the Electronic Patient Record with audit timetable.</li> <li>Secure funding to support maternity training and ensure this funding is ring-fenced for maternity training.</li> <li>Additional MDT training days (PROMPT) scheduled.</li> </ul>
Action 4	Managing Complex Pregnancies	There must be robust pathways in place for managing women with complex pregnancies.		<ul style="list-style-type: none"> <li>Complex care pathways demonstrated via Standard Operating Procedure (SOP), ensuring women have a named consultant, early specialist involvement and agreed management plans.</li> <li>LMNS plans to implement and strengthen maternal medicine pathways as a system.</li> <li>Sustaining compliance with the Saving Babies Lives v2 Care Bundle and audits to demonstrate.</li> </ul>
Action 5	Risk Assessment Throughout Pregnancies	All women must be formally risk assessed at every antenatal contact so that they have continued access to care provision by the most appropriately trained professional		<ul style="list-style-type: none"> <li>Full implementation plan for Personal Care and Support Plans (PCSP) to be monitored via an ongoing audit and service user engagement.</li> <li>Full implementation plan for every Antenatal Consultation to be measured in the form of an Antenatal Risk Assessment irrelevant of community or hospital setting. This will include reviewing, discussing, and documenting with the patient the intended place of birth at consultation, should the care pathway change to consultant care or midwifery led care.</li> </ul>
Action 6	Monitoring Fetal Wellbeing	Dedicated leads for Fetal Monitoring who champion best practice in fetal surveillance.		<ul style="list-style-type: none"> <li>We have a dedicated Obstetric Lead Consultant and Midwife Specialist Lead who champion fetal monitoring training, support staff upskilling &amp; provide expert opinion at incident reviews.</li> <li>Maintaining compliance with the recommendations of Saving Babies Lives v2 Care Bundle and subsequent national guidelines.</li> </ul>
Action 7	Informed Consent	Women must have access to accurate information to enable informed choice.		<ul style="list-style-type: none"> <li>Well-established Maternity Communications Strategy, collaborative working to continue with our MVP to co-produce our website and communications with service users to ensure information is easy and accessible.</li> <li>Producing accurate and up-to-date information on maternal choices, informed consent, including choice for caesarean section, and place of birth options.</li> </ul>