## East Lancashire Hospitals

Specialist Nurse for Learning Disability and Autism

NHS Trust

### Specialist Nurse for Learning Disability and Autism

#### JOB DESCRIPTION

POST TITLE

BAND Band 7

DIVISION Family Care

BASE BGTH & RBTH East Lancashire Hospitals

**REPORTS TO** Named Nurse for Safeguarding Adults

ACCOUNTABLE TO Head of Safeguarding

ORGANISATION CHART

Director of Nursing

Head of Safeguarding

Named Nurses

Specialist Safeguarding Practitioners

Safeguarding Practitioners Health / Hospital IDVA

Safeguarding Officer and Assistants

#### JOB SUMMARY

The post holder will be an experienced and highly skilled learning disability nurse with extensive, recent experience in working directly with adults, young people and their families in need of specialist support and safeguarding

He/she will support East Lancashire Hospitals NHS Trust (ELHT) and its workforce to conform to the relevant mandatory, national and statutory legislation, frameworks and guidelines. The post will be supported by the Trust's Safeguarding Lead within the Family Care Division.

The post holder will liaise closely across all the ELHT Divisions and will work within the Trust's Safeguarding Team, as well as working closely across East Lancashire Health Economy and Multi-agency partners, and he / she will support the development of positive partnerships to improve outcomes for people with learning disabilities.

#### PURPOSE OF ROLE

1. Improve the quality of care received by individuals with a learning disability in the acute hospital setting. Provide support and respond to concerns from clinical staff within our hospitals in relation to patients with learning disabilities.

2. Manage the interface between mainstream general hospital services, primary care services and community specialist disability services.

3. Facilitate open and easy access to general hospital services for people with learning disabilities within East Lancashire.

4. Develop effective and collaborative working with healthcare and multiagency colleagues, including identifying and meeting the training needs and providing specialist and nursing advice.

5. Incorporate the philosophy outlined in "Valuing People Now" and the principles embedded within the overarching structures as set within the Learning Disability Strategy, clinical governance framework and Disability Equality Scheme.

6. Providing advice re assessments of special needs such as mental capacity and best interest assessments.

7. Assisting with the coordination of ELHT investigations for Safeguarding Alerts, Mortality Reviews (LeDeR), or Complaints involving people with learning disabilities. Supporting the teams to carry out Safeguarding investigations and address complaints for people with learning disabilities.

8. To work closely with the Named Nurse for Safeguarding Adults to update policies, guidelines and pathways to support people with learning disabilities within an acute hospital Trust

#### MAIN DUTIES

# To act as a resource and point of contact for all Acute/ELHT staff, community learning disability services and other professionals.

1. To facilitate the meeting of individual healthcare needs for people with complex needs, liaising with the community learning disability team to co-ordinate support on learning disability referrals who may require help to access acute services.

- 2. To actively assist people with learning disabilities, as well as carers and health and social staff when using acute services.
- 3. To provide support and advice regarding best interest and consent to the service user, their family/carer, and the professionals involved in decision making about their care.
- 4. To provide support and advice regarding safeguarding issues specifically for Learning Disability patients but also, in respect of advice, more widely.
- 5. To act as an advocate for users with learning disabilities ensuring the provision of appropriate information and support.
- 6. To contribute to relevant training programmes, including specific training in relation to supporting people with learning disabilities

#### Work with the appropriate users, healthcare professionals, support staff and external agencies to support professional development and practice.

- 7. To work in partnership with multi-professional / education staff to provide a comprehensive, innovative clinical skills and competency education framework.
- 8. To assist acute service provider to identify training needs in relation to learning disabilities and assisting with the development of teaching materials / training packages.
- 9. To co-ordinate and assist in the delivery of training to meet identified needs specifically to ensure that colleagues in acute hospitals are aware of and able to meet the needs of people with a learning disability. This should include safeguarding adults.
- 10. To contribute or deliver educational sessions to staff groups, liaising with other agencies and users in order to gain their participation in the education delivery.
- 11. To co-ordinate meetings and providing regular updates to nominated Learning Disability resource leads, including the Safeguarding Champions, providing updates and resource materials as required.

#### To promote effective working relationships, including communication/ information network.

12. Raise the profile of the health care needs of people with a learning disability across secondary care provision, bridging the gap between

acute clinical care areas to enable better communications and access to healthcare.

- 13. Escalate the development of the learning disability resource lead role within all clinical areas across ELHT, networking with other healthcare settings, community hospitals within ELHT
- 14. To actively promote the role to service users, families and carers and other professionals and developing and maintaining networks with partners in primary, community and learning disability services.
- 15. To contribute to the development of healthcare information and resources in accessible formats for service users and their families / carers.
- 16. Develop constructive relationships by attending and contributing specialist knowledge to case conferences / clinical meetings and discharge planning meetings as appropriate, and to make referrals direct to social services / other agencies as required.
- 17. Liaise with voluntary services within the ELHT
- 18. To assist Matrons, Ward Managers and others in providing information so that the health needs of people with learning disabilities are reflected within ELHT priorities, ensuring that the delivery on National Service Frameworks, local implementation strategies, local care pathways, LeDeR, Regional and National recommendations are incorporated in to planning and improving services

# To ensure practice and service across ELHT settings is provided within a sound clinical governance framework

- 19. Support working partnerships between ELHT and key health and social care providers in East Lancashire
- 20. Assess and advise accordingly on issues surrounding the complex needs of some people with learning disabilities in relation to:
  - a. Emergency and Elective Admissions
  - b. Discharge Planning
  - c. Monitoring of length of stays
  - d. Access to investigations and diagnostics
- 21. Identify existing / potential barriers in accessing acute services for people with a learning disability and promote initiatives to overcome these barriers.

- 22. Support and enable ELHT services to make 'reasonable adjustments' within their care delivery for people with learning disabilities.
- 23. Develop suitable information systems to monitor and report on critical elements and identify action(s) to be taken as required.

# To ensure the service adheres to legislation requirements as identified within the organisation's Disability Equality Scheme

- 24. Assist clinical areas in recognising potential barriers to hospital access and other communication issues in relation to individuals with learning disabilities, and provide advice and support as required.
- 25. To undertake benchmarking against recognised national standards.
- 26. To promote active participation of service users and their families / carers in the healthcare process, working within the Public and Patient Involvement agenda.
- 27. To assist in the development of monitoring of local standards in partnership with people with learning disabilities, Patient and Liaison Service (PALS), and carers' groups.
- 28. To work in partnership with people with learning disabilities, selfadvocacy groups, PALS and carers' groups in the development, implementation and maintenance of service provision
- 29. To assess the impact of local and national initiatives and provide feedback on trust initiatives relating to skills competency of its workforce
- 30. To make recommendations and participate in the formulation of new working practice policies.
- 31. Contribute to the Risk and Health & Safety Agendas in the Trust.
- 32. Promote the early resolution of issues and complaints working closely with appropriate Matrons and Clinical Leads.

#### **Professional Development and Management**

- 1. To be a highly competent and knowledgeable practitioner within the learning disability specialty.
- 2. To act as a role model within the specialty field
- 3. To ensure that own clinical and theoretical skills are maintained and ensure awareness of current developments

- 4. To provide an innovative and progressive attitude to the personal and professional development underpinned by research and evidence based practice
- 5. To participate in regular clinical supervision sessions in order to receive professional support and time to reflect upon practice.
- 6. Ensure that full and complete nursing records are maintained in accordance to NMC standards
- 7. Ensure client and personnel confidentiality at all times, and store all confidential information securely in line with the data protection legislation
- 8. Act in accordance to ELHT Policies and Procedures at all times

#### Organisational Responsibilities:

- 9. To maintain up to date records and electronic diary in accordance with ELHT policies and procedures.
- 10. To maintain and contribute to the design and development of a data set that will collect and record information as appropriate for the purpose of statistical data collection.
- 11. To facilitate and maintain accurate records in respect of safeguarding clinical supervision.
- 12. Present outcomes to clinical audit/research and when appropriate to the ELHT governance groups.
- 13. Plan and prioritise own project/workload and that of others where necessary.
- 14. Disseminate current relevant / research literature and apply to clinical practice as appropriate.
- 15. Flexible working to ensure a work /home life balance is achieved.

#### **Professional Responsibilities:**

16. Adhere to all professional codes as set out by the Nursing and Midwifery Council (NMC), ELHT policies, Data protection, Caldicott requirements.

- 17. Adhere to local, county and national policies, procedures, guidance and legislation in respect of Safeguarding issues for people with Learning Disabilities.
- 18. Attend regular supervision sessions and facilitate this for others as appropriate.
- 19. Work autonomously organising, planning and prioritising own workload to meet the needs of the service.
- 20. Present information drawn from data on complex subjects in order to influence key decisions.
- 21. Responsible for ensuring effective and safe storage of data/paper records to maintain confidentiality.
- 22. To have access to personal and sensitive data relating to people with Learning Disabilities and to be aware of responsibilities under the Data Protection Act.
- 23. To complete statistical and other returns as requested.
- 24. Usedatabases to record information about training/supervision/complex cases.
- 25. Provide information from the safeguarding system to assist research and inform practice.
- 26. Participate in the audit of hospital records.
- 27. Participate in multi-disciplinary audits and performance monitoring on both a local and national level.
- 28. Participate and lead (where appropriate) in all aspects of quality assurance in the areas of safeguarding adults.
- 29. Identify gaps in service for people with Learning Disabilities; advise heads of service and influence strategic policy.
- 30. In conjunction with the Named Nurse for Safeguarding Adults, maintain the quality and the service for ELHT via different elements of clinical governance (standard setting, audit, maintaining policies and practice development).
- 31. Work with heads of service advising, particularly in relation to risk management and changes in service.

#### **Professional Development and Management**

- 32. Participates in the development of frameworks for sharing best practice across Adult Services and partnership organisations.
- 33. Facilitate research based practice, disseminate research findings and support changes within the team based on research based or evidence based best practice.
- 34. To be responsible for personal professional development.
- 35. Inform the Named Nurse for Safeguarding Adults of untoward incidents involving people with a learning disability, and report accordingly through quality and safety processes.
- 36. Assist in internal enquiries, mortality reviews (including LeDeR), internal management reviews, critical incident reviews and other reviews in relation to safeguarding.
- 37. Work in conjunction with the Named Nurse for Safeguarding Adults to ensure the implementation of recommendations from Serious Case Reviews to help minimise risk areas for ELHT.

#### EMPLOYMENT ACTS AND CODES OF PRACTICE

All employees are required to comply with employment legislation and codes of good practice.

#### Equality and Diversity

We are an Equal Opportunities employer and will do all we can to make sure that job applicants and employees do not receive less favourable treatment because of their age, sex, marital status, faith, race, disability or sexual orientation, or for any other reason that is not justified.

#### Health and Safety

In accordance with the Health and Safety at Work Act 1974, and other supplementary legislation, all employees are required to follow Trust Health and Safety policies and safe working procedures, take reasonable care to avoid injury during the course of their work, and co-operate with the Trust and others in meeting statutory requirements.

#### Infection Control

All employees must comply with Prevention and Control of Infection polices and attend any related mandatory training.

#### Sustainability and Corporate Social Responsibility

The Trust attaches great importance to Sustainability and Corporate Social Responsibility. It is the responsibility of all members of staff to ensure that the Trust's resources are used efficiently with minimum wastage throughout their daily activities

#### Risk Management

Employees are required to report every incident where the health and safety of self or others has been jeopardised (including near misses) and to carry out or participate in investigations into such incidents as required.

#### Safeguarding

All employees have a responsibility for safeguarding and promoting the welfare of children and adults. Further guidance can be sought from your Line Manager.

#### **Data Protection Act**

All members of staff are bound by the requirements of the Data Protection Act 1998.

#### Rules, Regulations, Policies, Standing Orders and Financial Instructions

All employees are required to comply with the rules, regulations, policies, standing orders and financial instructions of the Trust.

#### Research and Development Projects

Whenever you decide to undertake a piece of research, either as a Principal Investigator or Local Researcher, or Assistant Researcher, you must comply with the principles of Clinical Governance and the Research Governance Framework.

#### **Development Review**

Key performance objectives, development needs and compilation of a Personal Development Plan will be discussed and agreed at Annual Development Review meetings.

#### Training

Post holders are required to attend any relevant and mandatory training for the post.

#### **Outside Employment / Outside Interests**

Any other work or outside interests must not conflict with the duties and responsibilities of your attendance for work as an employee of East Lancashire Hospitals Trust. In accordance with legislation on working time, it is a condition of

employment that all staff must inform their line manager before taking up any private practice, work for outside agencies or other employers, other work for this Trust (including bank work) and / or voluntary work. This is to ensure there is no conflict of interest with your NHS duties.

#### **Review of Job Description**

This is not intended to be a comprehensive description of the duties of the post. Due to the Trusts commitment to continuous improvement it is likely that the post will develop over time. These duties will be subject to regular review and any amendments to this job description will be made in consultation and agreement with the post holder.

#### STANDARDS OF CONDUCT

Conduct duties with regard to values underpinning the Trust's Vision "to be widely recognised for providing safe, personal and effective care":-

Values:-

- Respecting the individual
- Putting patients and customers first
- Promoting positive change
- Acting with integrity
- Serving the community

Underpinning the Trust's vision and values are the following key operating principles that influence the way in which the Trust does business:-

- Understand the world we live in and deal with it
- We are clinically led and management supported
- Support departments support the front line
- Everything is delivered by and through Divisions
- Compliance with standards and targets are a given. They are the things we do to help secure our independence and influence
- Quality is our organising principle driving quality up and cost down is not mutually exclusive
- We deliver what we say we need to

Post holders are expected to work flexibly within their pay band. They should only be expected to carry our activities for which they are competent. Alternatively they may carry out the additional duties if they are receiving support or training in order to obtain the recognised level of competence.

The Trust operates a Tobacco Control Policy.

### ACCEPTANCE OF JOB DESCRIPTION

I confirm I accept the duties contained in the above job description.

NAME:	(PRINT)
SIGNED:	
DATE:	

#### PERSON SPECIFICATION

#### SPECIALIST NURSE FOR LEARNING DISABILITIES / ACUTE LIAISON BAND 7

Knowledge Training and Experience essential for the post	Essential at recruitment	Desirable
	$\checkmark$	
Current NMC Registration (Learning Disabilities).	$\checkmark$	
Specialist Practitioner or equivalent experience in working with people with Learning Disabilities	$\checkmark$	
Teaching/training qualification or experience e.g. City & Guilds 7307/ENB 998		$\checkmark$
Degree or working towards a degree.		$\checkmark$
<b>Experience</b> Project management and development.		$\checkmark$
Multi-disciplinary and multi-agency working with people with Learning Disabilities	$\checkmark$	
Designing training programmes		$\checkmark$
Recent and extensive clinical experience relating to safeguarding people with Learning Disabilities.	$\checkmark$	
Experience of supervision as a supervisee		$\checkmark$
Experience of supervision as a supervisor		$\checkmark$
Experience of strategy, guidelines, policy development	$\checkmark$	
Ability to prioritise and manage own workload	$\checkmark$	
Governance involvement and experience of developing and using audit tools	$\checkmark$	
Partnership work with people with Learning	$\checkmark$	

Disabilities		
Experience of policy and protocol development.	$\checkmark$	
<b>Work Related Knowledge and Skills</b> Expert written and verbal communication skills	$\checkmark$	
Leadership skills	$\checkmark$	
Intermediate IT skills	$\checkmark$	
Individual and team worker	$\checkmark$	
Multi-agency worker and ability to work co- operatively and manage conflict within the multi-agency systems	$\checkmark$	
Demonstrates an awareness of the complex issues when working across organisations and disciplines and understands key elements of	$\checkmark$	
change management	$\checkmark$	
Intermediate knowledge of national policy/research and legislation relating to the learning disability agenda.	$\checkmark$	
Up to date knowledge the local & national learning disability agenda	$\checkmark$	
Analytical and reflective practitioner	$\checkmark$	
Evidence of continued professional development relevant to learning disabilities	$\checkmark$	
Ability to meet deadlines.	$\checkmark$	
Personal Attributes		
Person-centred approach	$\checkmark$	
Prioritise, plan and evaluate own and others' workload.	$\checkmark$	
Highly motivated and enthusiastic	$\checkmark$	
Adaptable, flexible and approachable.	$\checkmark$	
Ability to think widely and analyse problems and develop solutions.	$\checkmark$	

Support and challenge traditional views and work practices in a credible, non-threatening way.	$\checkmark$	
<b>Other</b> Ability to work in an Equal Opportunity Environment.		
Reliability	$\checkmark$	
Car owner and driver/ confidence to drive throughout the Lancashire County	$\checkmark$	
Flexible working to meet the needs of the service.	$\checkmark$	

#### **EFFORT FACTORS**

### o PHYSICAL EFFORT

What physical effort is required for the job?

Type of Physical Effort	How Often	For How Long	What weight is involved	Any mechanical Aids
Carrying of equipment e.g. training equipment, display boards etc.	Daily	Varying amounts	Various depending on workload	Trolleys available
Car driver	Daily	Varying amounts		

Is the job holder expected to sit/stand in a restricted position? Yes

No x

How often? Less often □	Every shift		Weekly		Monthly	
For how long?	Less than 20 m	ninutes		More	than 20 minu	tes
	on each occasior	ı		on ea	ch occasion	

#### o MENTAL EFFORT

Are there any duties requiring particular concentration?

Types of Duties	How Often	For How Long
Assessing and meeting the additional, complex and specialist needs of people with Learning Disabilities	Daily	Variable, dependant on workload.
Supporting and advising staff in hospital clinical areas in relation to the care and support of people with learning disabilities	Daily	Variable
Attendance at and coordination of internal and external multi-agency meetings to plan and review service provision to people with	Regularly	Variable
Learning Disabilities.	Regularly	Variable
Liaison with other statutory and non- statutory organisations.	Regularly	Variable
Training and development of staff at all levels regarding all aspects of supporting people with learning disabilities	Monthly	Variable
Research and Audit as directed by Learning Disability Policy and National and Local Agenda	Weekly	Variable depending on workload
Supporting staff with the implementation and utilisation of systems and processes in relation to safeguarding people with learning disabilities		

Are there any duties of an unpredictable nature?

Types of Duties	How Often	For How Long
Vulnerable Adult Protection Abuse Mental Capacity and Deprivation of Liberty Staff distress. Patients and families from traumatic backgrounds.	Daily dependant on workload.	Variable dependant on needs of patient group.

Aggressive patients and / or families Unpredictable behaviour away from familiar environments		
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#### • EMOTIONAL EFFORT

Does the job involve dealing with any distressing or emotional circumstances?

Type of Circumstance	Direct/Indirect Exposure	How Often
Vulnerable Adult Protection Abuse Mental Capacity and Deprivation of Liberty Staff distress. Patients and families from traumatic backgrounds. Aggressive patients and / or families Drug, alcohol and substance abuse.	Likely to be direct – can be both dependant on clients.	Potentially daily.
Switching from operational to strategic to project management issues	Direct	Daily
	Direct.	
Partnership working across Directorates, Divisons and agencies locally and nationally.		Daily dependant on workload.
	Direct	
Resolution of interagency disagreement regarding case management		As required - dependent on workload

#### • WORKING CONDITIONS

Does the job involve exposure to unpleasant working conditions?

What Working conditions	How Often
Will be working with adult concern regularly	Daily
Will need to be able to manage conflict.	Regularly
Requirement to use VDU equipment	Daily

### KNOWLEDGE & SKILLS FRAMEWORK (KSF) SUMMARY OUTLINE

# Title of Post: Specialist Nurse for Learning Disability and Autism

NHS KSF DIMENSIONS	Туре	Foundation Level (Subset)	Full Outline Level
1. Communication	Core	3	4
2. Personal and people development	Core	3	4
3. Health, Safety and security	Core	2	3
4. Service Improvement	Core	2	2
5. Quality	Core	3	3
6. Equality and diversity	Core	3	3