

Question	Sub Question	Data/ Answer	Notes
Total Hospital Samples/ yr	Blood Transfusion	47000	Total samples for Hospital only (not GP)
	Haematology	262000	
	Clinical Biochemistry	446000	
	Immunology		Included in clin biochem
	Cytology	3000	
Total GP Samples/ yr	Blood Transfusion	10000	Total samples just for GP Surgeries
	Haematology	318000	
	Clinical Biochemistry	433000	
	Immunology		Included in clin biochem
	Cytology	200	
Hospital Errors Recorded/ yr	Wrong Blood in Tube		Errors recorded for Hospital Samples (Exact figures or %)
	Rejection rates	2.3%	
	Spoilt due to delay - coagulation		Not separately recorded
	Lost in transport		Not separately recorded
GP Errors Recorded/ yr	Wrong Blood in Tube		Errors recorded for GP Samples (Exact figures or %)
	Rejection rates	1.1%	
	Spoilt due to delay - coagulation		Not separately recorded
	Lost in transport		Not separately recorded
Lab Re-Labeling of Tube	Avg Time to re-label Tube	1min	Time to re-label a tube before loading on to rack for Analyser
	Job Title and Salary Band/ Grade of Re-Labeler	MLA band 3	Who is performing the re-labelling of the Tube?
Estimated Costs	Rejected Sample	no	Do you have a financial figure you use to estimate the cost of a rejected sample – this includes the re-taking of the sample.
	Wrong Blood in Tube	no	Do you have a financial figure you use to estimate the cost of a rejected sample – this includes the re-taking of the sample. MSoft estimate this to be ~£16.50/ sample.
	Sample Stationary/ yr (Card in the bag)	Not known separately	How much does the Trust spend on the sample cards each year? UHS estimate 3.6p per card in the bag and they use more than 1 million cards per year.
Medical Laboratory Assistants	How many Medical Laboratory Assistants work in the Lab	20	

	How much of their day is spent Labelling & Re-labelling samples	50% day	An hour each day, 4 hours a day, couple of days a week, 50% of their day/week
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